

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI
On this the 4th day of February 2020
C.G.No:210/2019-20/Kadapa Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao

Chairperson

Sri. Dr. R. Surendra Kumar

Independent Member

Between

B. Subba Reddy,
Machanapalli (V),
Duvvur (M),
Kadapa –Dist

Complainant

AND

1. Assistant Accounts Officer/O/Mydukur
2. Deputy Executive Engineer/O/Mydukuri
3. Executive Engineer/O/ Mydukur

Respondents

ORDER

1. Complainant presented a complaint before this Forum regarding revision of bill by withdrawing additional load amount raised in his bill.
2. Respondent No.1 in his written statement submitted to the Forum that the connected load for complainant service number is updated in CBS from 1.2 KW to 2.26 KW and the complainant also satisfied and given his consent letter to their office.
3. Respondent No.2 was also submitted statement of complainant addressed to the Chairperson/ Tirupati wherein he stated that the payment made by him for additional load was not initially considered by the respondents and after submission of grievance in the forum their payment s was recognized and the bill was revised and he expressed satisfaction for resolving grievance.
4. When the complainant was contacted over phone by the Forum on 01.01.2020 at 12.45 P.M. he had expressed his satisfaction in resolving his problem.

DESPATCHED

DATE C.G.No.210/2019-20/Kadapa Circle

5. Since the grievance of the complainant was resolved by the Respondents, accordingly the case is disposed off.


If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this the 4th day of February 2020.

Sd/-
Independent Member

Sd/
Chairperson

Forwarded By Order


Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, Flat No: 401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.